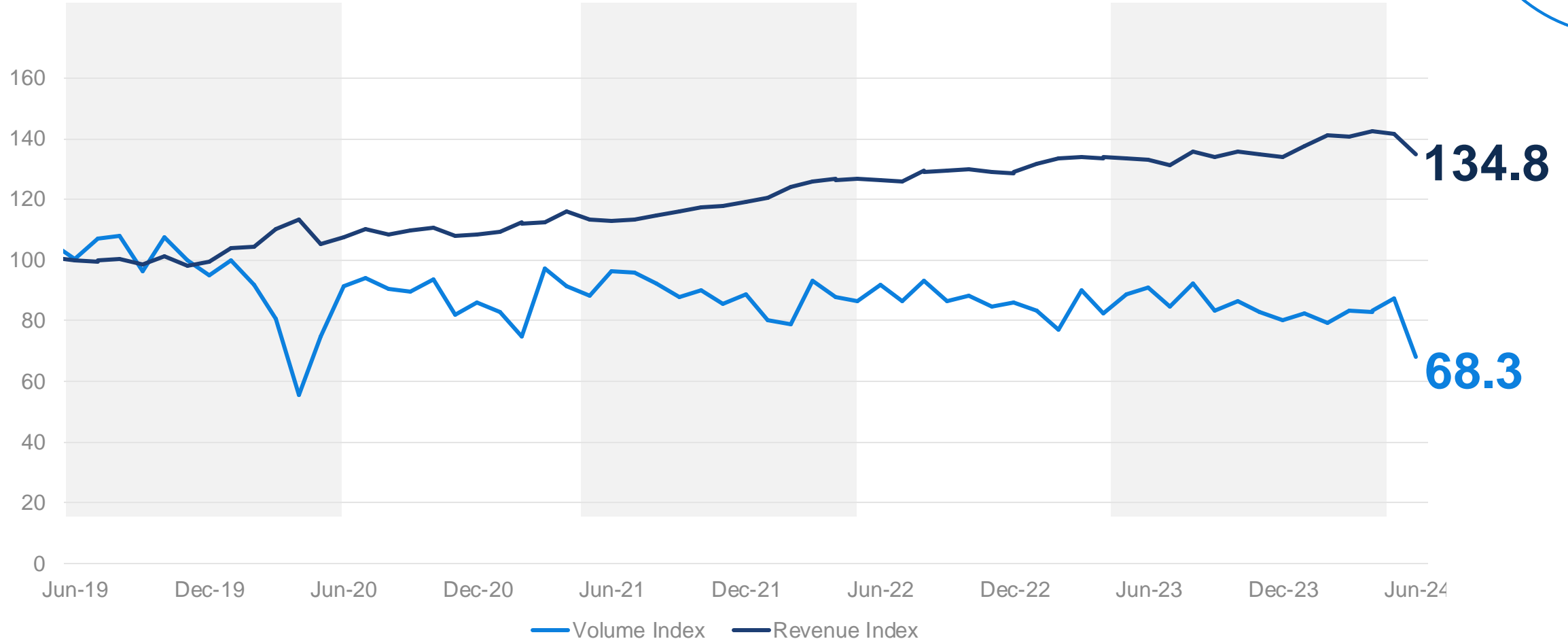# June Dealership Service Revenue and Ticket Volume Decreases

Widespread software outage significantly impacted ticket volume and lowered service revenue

134.8

68.3

Volume Index — Revenue Index

Cox AUTOMOTIVE

DOWNLOAD DATA FILE

Source: Xtime

About the Xtime Index

Repair Order Volume and Repair Order Revenue

The monthly Xtime volume and revenue metrics are designed to showcase average service department performance over time, with the information indexed to January 2019. The two top-line measures provide a glimpse into service department performance at franchised dealerships in the U.S. Xtime, a Cox Automotive brand, provides software that helps auto dealers facilitate more than 10 million service appointments monthly.

For more information on Xtime, visit: https://xtime.com/